

FAQs

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FREIGHT CHARGES AND SALES TAX

a. Does SEBO provide free ground freight for vacuum or duo Brush Machine purchases?

Yes, and free ground freight is also available for machine shipments covered under warranty.

b. Is free ground freight provided on purchases of bags, filters, accessories and parts?

Maybe. Free ground freight is available for all orders that exceed \$125.00.

c. Does SEBO provide expedited freight options for its products?

Yes, expedited freight options are available, but all related freight charges for such a shipment shall be charged to the buyer's credit card, upon placement of the order.

d. Does SEBO charge sales tax on my internet purchase?

Yes or No. SEBO America does not collect sales taxes on transactions made to retail customers who reside outside of the state of Colorado. Sales taxes are also not collected on transactions made to retail customers (inside or outside of Colorado) who are tax-exempt organizations that provide SEBO proof of their status.

Sales taxes are collected from retail customers who reside within the state of Colorado and are not representing tax-exempt organizations. Appropriate Colorado sales tax rates are determined by shipping addresses and assessments are applied to the invoice totals (which include freight charges).