

FAQs

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PRODUCT COMPARISONS AND EDUCATION

a. How do I know which SEBO vacuum is right for me?

This website is full of product information that will help you decide this question because, among the various SEBO vacuum models, there are substantial differences in features and design. In general, if you have always used an upright vacuum, you should probably continue using one. On the other hand, if you are a canister vacuum user, then consider staying with the canister style. Luckily, SEBO makes both types.

Also, watch our product demonstration videos available on this website. Or, consider taking the “SEBO 30-day Test Drive,” in which you can try a SEBO vacuum in your own home for 30 days. If you like it, keep it. If not, return the vacuum to your point of purchase and receive a full refund. *(Be sure to review the details of this program, all of which are available on this website.)*

b. How much better are SEBO vacuums compared to typical vacuums?

SEBO vacuums have a worldwide reputation for superior quality. However, typical vacuums perform poorly, even when new, and usually do not last beyond two years. So six or seven ordinary vacuums must be purchased during the average life expectancy of just one SEBO machine.

c. How do I know that SEBO vacuums are as good as I've heard?

Read the customer testimonials posted on this website or those available on other sites. These are actual customers who are genuinely satisfied with their SEBO vacuums. This level of enthusiasm for any product is extremely rare these days.

d. How do I learn about my SEBO vacuum . . . about its features and benefits?

The product demonstration videos located on this website are very helpful. In addition, in the How-To Videos section, numerous short videos are available to assist you with common issues, such as machine assembly or changing a bag, filter or brush roller.

e. What is the difference between a bagless vacuum and one that uses a bag?

Three and four layer bags are an integral part of SEBO's filtration system because they hold virtually all the dirt captured by the vacuum, which improves the effectiveness and useful life of the microfilters and makes SEBO vacuums an excellent choice for users with allergies or asthma. And the bags can be tightly sealed when full, so no dust can escape into the air during disposal.

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In contrast, without bags to hold nearly all the captured dirt, the microfilters on bagless vacuums quickly clog from excessive dirt build-up and must be replaced often, or a loss of suction and cleaning effectiveness will occur. Also, dust and other allergens become airborne when emptying the bagless dirt containers. Lastly, bagless vacuum microfilters are expensive, usually costing more than a multi-year supply of SEBO filter bags.

f. Does the motor's amp rating determine a vacuum's cleaning effectiveness?

No, amps only measure the amount of electrical current a motor draws from an outlet. However, for many years, the marketing campaigns of manufacturers promoted this notion. Actually, there are many factors that contribute to the effectiveness of vacuum cleaners. To address this fact and ensure optimum performance, SEBO vacuums are designed as a system, which takes into consideration all the important factors of suction, airflow, power head and brush roller design, and tightly sealed housing seams. Vacuums with deficiencies in these areas do not perform well, regardless of their motors' amp ratings.