

SEBO WARRANTY CARD REGISTRATION

You may register online at www.sebo.us - See Warranty Card Registration Link

Name: _____

Address: _____

ZIP Code: _____

Telephone Number: _____

E-mail: _____

Product Model(s): _____

Serial Number(s): _____

Date of Purchase: _____

Dealer Name: _____

Dealer Address: _____

06777E 01/2020

To help with market research and product development, the following information would be greatly appreciated. Thank you.

How did you learn about this product?

Check all that apply

- Recommended by another user
- TV or radio
- In-store display/demonstration
- Magazine or newspaper
- Internet

What was your previous make of vacuum cleaner?

Which features persuaded you to purchase this product?

- 1 _____
- 2 _____
- 3 _____
- 4 _____

Any comments that you wish to make?

SEBO Limited Warranty and Support

Seven Years Motor - Five Years Parts and Labor

- SEBO America or an Authorized Dealer will provide the original owner free repair services, including freight charges (if applicable), and any parts needed to fix a broken or defective SEBO vacuum cleaner, power head, duo Brush Machine, or DISCO Polisher, which falls within the scope of ordinary household use, for the following warranty periods, all of which begin on the date of the new product purchase:
Seven Years Motor(s). All SEBO motors (brush and suction) are covered.
Five Years Parts. See Item #5 for list of exclusions.
Five Years Labor. All warranty labor must be performed by SEBO America or an Authorized SEBO Dealer.
Lifetime X Belts. On SEBO AUTOMATIC X vacuums, a lifetime warranty is provided on the drive belts, which also includes the labor costs to replace them.
- SEBO America or an Authorized SEBO Dealer must complete all warranty repairs.
- To locate an Authorized SEBO Dealer in your area, or to register a warranty claim in the United States, please use the Dealer Locator available at www.sebo.us, call SEBO America at **800-334-6614**, or send an e-mail to info@sebo.us.
- The warranties provided for above apply exclusively to SEBO vacuum cleaners, associated power heads, DUO Brush Machines, and DISCO Polishers, which are used residentially. No warranty is provided for these SEBO machines that are used commercially.
- The Wear Parts excluded from warranty coverage include brush rollers, brush strips, sealing strips, external cords, crevice nozzles, upholstery nozzles, dusting brushes, all optional attachments, and used bags or filters.
- Bags and filters that have a manufacturer's defect **and are unused** are covered under warranty and will be replaced with the same item.
- This warranty applies only while your SEBO machine is physically located within the United States of America.
- The purchase receipt showing the date, price, and item of purchase is the initial document of proof of purchase, and it determines the validity of warranty. To be certain that your warranty claim can be processed as quickly and efficiently as possible, please retain your original purchase receipt and mail in the warranty card, which was provided with your new SEBO vacuum cleaner. **You may also complete warranty registration on our website at www.sebo.us.**

- This warranty gives you specific legal rights. You may also have other legal rights, which vary from state to state.
- This warranty applies only to SEBO products purchased from Authorized SEBO Dealers located in the United States of America.

THE WARRANTY DOES NOT COVER:

- Products that are second-hand, or products outside of the warranty period.
- Machines that have not been assembled, used, or maintained in accordance with the operating instructions.
- Machines, bags, filters, and spare parts designed or intended for use in countries other than the USA.
- Defects or damage caused by the use of non-genuine SEBO parts, including but not limited to bags, filters and spare parts, or machines that have unauthorized modifications.
- Defects or damage caused by service or parts provided by a Non-Authorized SEBO Dealer.
- Machines in which filters have been washed and/or bags have been reused.
- Typical wear and tear, accident, other casualty, misuse, neglect, improper use or maintenance, or any machine in which the serial number has been altered or removed.
- Normal maintenance, such as the removal of clogs or cleaning brush rollers.
- Damage caused by external sources, such as liquids, hot materials, weather or proximity to heat, e.g., fires, ovens, radiators, etc.

EXCLUSIVE REMEDY: The remedies provided under the terms of this Warranty are the purchaser's exclusive remedies and are in lieu of any remedies otherwise available.

LIMITATIONS AND EXCLUSIONS: SEBO makes no other representations or warranties, expressed or implied, and specifically excludes the implied warranties of merchantability and fitness for a particular purpose where allowed. The entirety of this limited warranty, and all implied warranties, shall only be applicable during the specified time periods provided within this limited warranty. SEBO will not be liable for incidental or consequential damages of any kind or nature. This disclaimer of implied warranties shall not apply to the extent said disclaimer is not allowed by applicable federal and/or state law. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

AFFIX
STAMP
HERE

SEBO America, LLC
14101 East Otero Avenue
Suite 400
Englewood, CO 80112

FOR CUSTOMER'S RECORDS

IMPORTANT! Fill out this portion of the card and keep it with your records.
Please contact your Authorized SEBO Dealer for warranty repairs, sales and service.

Dealer Name: _____

Dealer Phone Number: _____

Dealer Address: _____

Date of Purchase: _____

Product Model(s): _____

Serial Number(s): _____



SEBO America, LLC | 14101 East Otero Avenue, Suite 400, Englewood, CO 80112

Telephone: 800-334-6614 | Fax: 303-792-9196 | Website: www.sebo.us