

SEBO Warranty

Seven Years Motor - Five Years Parts and Labor

1. SEBO America or an Authorized Dealer will provide the original owner free repair services (or SEBO will pay the labor charges) and any parts needed to fix a broken or defective SEBO vacuum cleaner, power head, duo Brush Machine, or DISCO Polisher, which fails within the scope of ordinary household use, for the following warranty periods, all of which begin on the date of the new product purchase:
Seven Years Motor(s). All SEBO motors (brush and suction) are covered.
Five Years Parts. See Item #5 for list of exclusions.
Five Years Labor. All warranty labor must be performed by SEBO America or an Authorized SEBO Dealer.
Lifetime X Belts. On SEBO AUTOMATIC X vacuums, a lifetime warranty is provided on the drive belts, which also includes the labor costs to replace them.
2. SEBO America or an Authorized SEBO Dealer must complete all warranty repairs.
3. To locate an Authorized SEBO Dealer in your area, or to register a warranty claim in the United States, please use the Dealer Locator available at www.sebo.us, call SEBO America at **800-334-6614**, or send an e-mail to info@sebo.us.
4. The warranties provided for above apply exclusively to SEBO vacuum cleaners, associated power heads, DUO Brush Machines, and DISCO Polishers, which are used residentially. No warranty is provided for these SEBO machines that are used commercially.
5. The Wear Parts excluded from warranty coverage include brush rollers, brush strips, sealing strips, external cords, crevice nozzles, upholstery nozzles, dusting brushes, all optional attachments, and used bags or filters.
6. Bags and filters that have a manufacturer's defect **and are unused** are covered under warranty and will be replaced with the same item.
7. This warranty applies only while your SEBO machine is physically located within the United States of America.
8. The purchase receipt showing the date, price, and item of purchase is the initial document of proof of purchase, and it determines the validity of warranty. To be certain that your warranty claim can be processed as quickly and efficiently as possible, please retain your original purchase receipt and mail in the warranty card, which was provided with your new SEBO vacuum cleaner. **You may also complete warranty registration on our website at www.sebo.us.**

9. This warranty gives you specific legal rights. You may also have other legal rights, which vary from state to state.
10. This warranty applies only to SEBO products purchased from Authorized SEBO Dealers located in the United States of America.

THE WARRANTY DOES NOT COVER:

- Products that are second-hand, or products outside of the warranty period.
- Machines that have not been assembled, used, or maintained in accordance with the operating instructions.
- Machines, bags, filters, and spare parts designed or intended for use in countries other than the USA.
- The use of non-genuine SEBO parts, including but not limited to bags, filters and spare parts, or machines that have unauthorized modifications.
- Machines in which filters have been washed and/or bags have been reused.
- Typical wear and tear, accident, other casualty, misuse, neglect, improper use or maintenance, or any machine in which the serial number has been altered or removed.
- Normal maintenance, such as the removal of clogs or cleaning brush rollers.
- Damage caused by external sources, such as liquids, hot materials, weather or proximity to heat, e.g., fires, ovens, radiators, etc.

EXCLUSIVE REMEDY: The remedies provided under the terms of this Warranty are the purchaser's exclusive remedies and are in lieu of any remedies otherwise available.

LIMITATIONS AND EXCLUSIONS: SEBO makes no other representations or warranties, expressed or implied, and specifically excludes the implied warranties of merchantability and fitness for a particular purpose. SEBO will not be liable for incidental or consequential damages of any kind or nature. This disclaimer of implied warranties shall not apply to the extent said disclaimer is not allowed by applicable state law.

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www.sebo.us



MADE IN GERMANY